



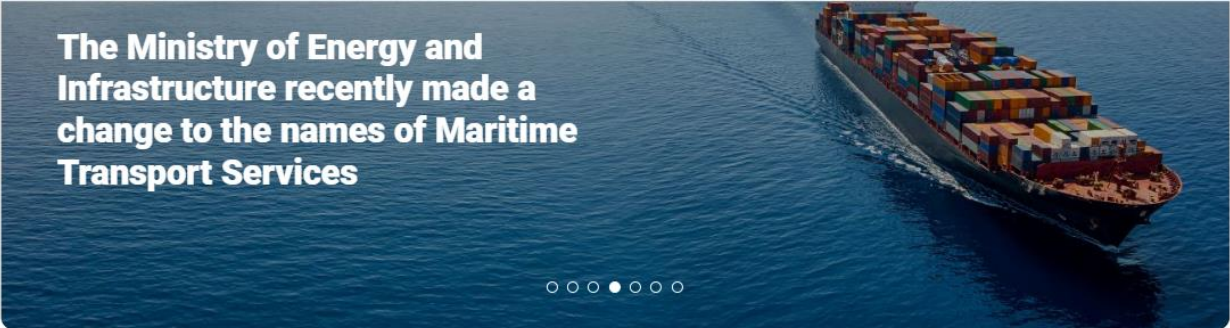
User Manual

Issuing small boat driving license

V 1.0

2024

1. Open MOEI website: <https://www.moei.gov.ae>
2. From the home page, go to Services Directory, choose the category “Maritime Transportation” Then select the Sub category “Pleasure boat services”. you can view the service Info or start the service immediately by clicking on Start Button



The Ministry of Energy and Infrastructure recently made a change to the names of Maritime Transport Services

Services

Issuing of small boat driving license

Request Status My Favourites

Manzali Bundle E-Services Help Proactive services Added value

Most used services

All Services

Zayed Housing Program

Land Transport

Maritime Transport

Commercial Vessel Services (30)

Pleasure Boat Services (13)

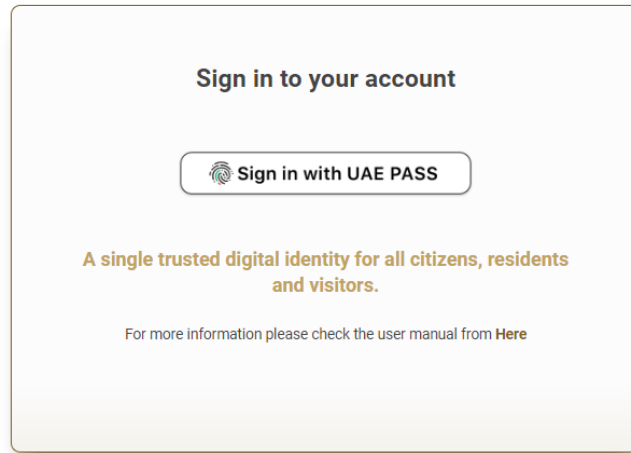
Port Services (4)

PROs Services (7)

Seamen Affairs Services (16)


All Services >

3. Then it will redirect you to the Login page, you can login by using UAE PASS.




4. Fill the application Information.


Issuing of small boat driving license



94.12%

Form Completion



Service User Guide (pdf 0.5 MB) 

Basic Information

Registration Centre *

Dubai Centre

License Type *

License Expire *

Please Select

ID No *

Id Expiry *

Date of Birth *

Gender *

Male

English Name *

Arabic Name *

Nationality *

Area *

Dubai

Mobile Number *

E-mail *

Training Center *

MOEI

Training Certificate Number *

Training Start Date *

20/08/2024

Training End Date *

20/08/2024

Only numbers are allowed


Save and Continue Later


Next

Back

5. Submit the request by click on “Submit”.

Issuing of small boat driving license



 [Service User Guide \(pdf 0.5 MB\)](#)

Submit And Finish

Name *

Mobile No. *

Only numbers are allowed

Address *

Emirate *

Please Select

Area *

Please add area

Landmark (Give more details) *

Please add Landmark

Comments

Please add comments

☐ I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this *

62.50%

Form Completion

 Save and Continue Later

 Previous

 Submit

 Back

6. Fill the satisfaction survey about the eService, when the following pop-up shows up:



Customer Pulse Survey

Overall, how satisfied are you about the service? *





Extremely Dissatisfied

Extremely Satisfied

Next





نَبْضُ الْمُتَعَامِلِ
CUSTOMER PULSE



English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease of Service accessibility in the Smart Application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease & Simplicity of Service Application Steps	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease and Variety of payment options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Possibility of Service Status Tracking	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Completion time was reasonable & within my expectations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smart Application efficiency (no delays or errors in app)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Online Support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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نَبْضُ الْمُتَعَامِلِ
CUSTOMER PULSE

English

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select


2000 characters lefts


Kindly provide your mobile number or Email for follow up


[Previous](#) [Submit](#)

7. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

- a. Click on the "My Application" as shown in the image below

 Dashboard


 My Applications

 My Payments

 Notifications

 Welcome,
Test User

- b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

 My Applications

Services by Category

Maritime Transport Services

Service

Please Select

My Company

Please Select

Company PRO

Please Select

Application Status

Please Select

Keyword (Reference Number)

☐ Use Date Range

Search

Reset Filters